



Northumberland Park & White Hart Lane Area Forum and Committee

MONDAY, 4TH FEBRUARY, 2013

6.00 pm

VENUE: BRUCE CASTLE MUSEUM, LORDSHIP LANE, LONDON, N17 8NU

Please visit the Council's display stands to collect your consultation documents, freepost feedback cards, and see the latest news and information on Council services and projects.

MEMBERS OF THE AREA COMMITTEE/FORUM:

Councillors Adje, Amin (Chair), Bevan, Bull, Peacock and Stennett

AREA FORUM

1. Credit Union **6.00-6.20pm**

2. Haringey 'Warm and Well' Campaign **6.20-6.40pm**

A short presentation on the Council's campaign to provide support and advice to the over 60s in Haringey to keep warm and well this winter. More information is available here –

[http://www.haringey.gov.uk/warmandwell%3Chttp://www.haringey.gov.uk/warmandwell#what we offer](http://www.haringey.gov.uk/warmandwell%3Chttp://www.haringey.gov.uk/warmandwell#what_we_offer)

3. Health issues in Haringey **6.40-7.00pm**

A presentation by NHS North Central London to raise awareness of health issues to people in Haringey, including information about Type 2 diabetes.

4. Crime and Policing **7.00-7.30pm**

An update on local policing issues and information on the changes to the policing structures.

5. Local Issues **7.30-7.50pm**

AREA COMMITTEE

1. APOLOGIES

2. DECLARATIONS OF INTEREST

A member with a disclosable pecuniary interest or a prejudicial interest in a matter who attends a meeting of the authority at which the matter is considered:

- (i) must disclose the interest at the start of the meeting or when the interest becomes apparent, and
- (ii) may not participate in any discussion or vote on the matter and must withdraw from the meeting room.

A member who discloses at a meeting a disclosable pecuniary interest which is not registered in the Register of Members' Interests or the subject of a pending notification must notify the Monitoring Officer of the interest within 28 days of the disclosure.

Disclosable pecuniary interests, personal interests and prejudicial interests are defined at Paragraphs 5-7 and Appendix A of the Members' Code of Conduct.

3. MINUTES OF THE LAST MEETING

To approve the minutes of the meeting held on 24 September 2012.

4. AREA PLAN

5. ISSUES RAISED DURING THE FORUM

8. SOMERSET GARDENS

7. FUTURE MEETINGS - Tuesday 9 April 2013

8. ANY OTHER URGENT BUSINESS

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Thursday, 24 January 2013

**MINUTES OF THE NORTHUMBERLAND PARK & WHITE HART LANE AREA FORUM
AND COMMITTEE**

MONDAY, 24 SEPTEMBER 2012

Councillors Adje, Amin (Chair), Bevan, Peacock and Stennett

Apologies Councillor Bull

Also Present Councillor Demirci
(during the Forum): Joan Hancox (Head of Neighbourhood Services, Single Frontline Services), Jean-Francois Moreau (Veolia), Freddie Baidoo (Veolia), Carla Segel (Assistant Head of Service, Revenues, Benefits and Customer Services), Steve Russell (Housing Improvement (Private Sector) Manager), Anne Lippitt (Tottenham Regeneration), Adam Hunt (Tottenham Regeneration), Terry Knibbs (Tottenham Regeneration), Sergeant Jim MacPherson (Northumberland Park Safer Neighbourhood Team), Kevin Bartle (Assistant Director, Finance & Area Champion) and Felicity Parker (Clerk)

Approximately 15 members of the public

| MINUTE NO. | SUBJECT/DECISION |
|------------|--|
| | <p>APOLOGIES</p> <p>Apologies for absence were received from Councillor Bull.</p> |
| | <p>DECLARATIONS OF INTEREST</p> <p>There were no declarations of interest.</p> |
| | <p>MINUTES</p> <p>The minutes of the meeting held on 2 July 2012 were approved as a correct record of the meeting.</p> <p>NOTED the completed actions.</p> |
| | <p>SOMERSET GARDENS HEALTH CENTRE</p> <p>Following the meeting between ward Councillors, representatives from the pharmacy, the health centre and NHS North Central London on 27 July 2012, an update was requested for the next Committee meeting. ACTION: Clerk</p> <p>Post Meeting note - From NHS North Central London (Angela Ezimora-West, Contracts and Performance Manager – GP) - Marion Lombardelli (Practice Manager) has been sent the details of a practice manager of a practice in Islington with a similar list size that has made good progress in improving access over the past few years. They have also been given a copy of an access pack. Marion seemed very receptive to both these suggestions of support. I have agreed with Marion that I will speak to her again at the beginning of next month to see whether Somerset Gardens have adopted any of the ideas suggested by the</p> |

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practice or the plan. There have been no access PALs contacts or complaints received about this practice in the last quarter.

ISSUES RAISED DURING THE FORUM

Issues raised by residents during the Area Forum

Waste Collections

- The change in collection date could lead to missed collections, and a build up of refuse at some properties.

Officers assured the Committee that this would not happen – additional vehicles would be put on the collection rounds to pick up any missed collections.

- A resident referred to the compostable liners for food waste and asked how the Council had addressed the issue of the extra cost for households to buy the special liners.

Officers explained that food waste did not need to be in liners to go into the food waste bin. However, those residents who did want to purchase bags could do so through Veolia. Options were being looked at with regards to the feasibility of the Council providing bags, but a decision was yet to be made.

- Street-sweepers were not always reporting issues – for example, fly tipping incidents, and broken glass left on the streets.

All street-sweepers were required to report issues – these issues would be taken up with the Veolia Village manager to ensure that routes were monitored on a regular basis.

- Bins were not always returned to properties following waste collections. This posed a number of problems – for example, bins could get lost, some elderly residents were not able to move the bins back to their own properties, and there were potential security issues.

Officers accepted that this was not good enough and that it needed to improve. Weekly visits were carried out and the message would be re-iterated to staff. Once the last phase had been implemented, each route would have the same crew each week, which would make it easier for the management team to monitor and manage issues.

Residents could contact Veolia by telephone – 020 8885 7700 – or email – enquiries.haringey@veolia.co.uk

Council Tax Reduction Scheme

- A resident asked whether the reductions in Council Tax benefits would be the same across other boroughs.

Each Local Authority would develop their own proposals, based on consultation

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and their own circumstances.

- What affect could the reduction in Council Tax Benefit have on some residents?

If a resident received 100% Council Tax Benefits under the current scheme would receive an 80% reduction in their bill. For a claimant in a band 'd' property, this would mean that their benefit would be reduced by £298.21 per year and so they would have to pay this towards their Council Tax bill. This would equate to £5.73 per week.

Houses in Multiple Occupation – proposed additional Licensing Scheme

- Was it possible for private rents to be capped?

The Local Authority have no powers to cap private rents.

- What would happen to tenants if a licence was revoked?

The Local Authority would take action against the landlord to make sure that properties were maintained to an acceptable standard. Where there were too many tenants, a landlord would not be required to evict them but it would be expected that the number would reduce over time as tenancy agreements expired. Once the maximum number of tenants for a property had been reached, it would be an offence for the landlord to exceed that limit.

- What resources would be used to carry out the initial work and then to monitor properties in the future?

There was an existing team within the Housing Improvement service to carry out the work. It was expected that the licence fees would provide the income for future enforcement activity.

Questionnaires could be completed online - www.haringey.gov.uk/additional-hmo-licensing - or hard copies could be requested from Lynn.sellar@haringey.gov.uk or 020 8489 5521

Issues raised during the Area Committee

A Plan for Tottenham

Members discussed the 'Plan for Tottenham' and the inclusion of local residents when developing plans, as opposed to consulting with residents after plans had been made. The Chair suggested that residents be included at meetings of the Tottenham Board. Councillors Bevan and Peacock (as members of the Board) suggested that the Tottenham Board was not the best way to include residents. Kevin Bartle – as Area Champion – undertook to speak with Lyn Garner – Director, Place and Sustainability – to look at how local residents could have an input into the earlier stages of the planning process. **ACTION: Kevin Bartle**

Post meeting note:

The Tottenham Regeneration team have asked Frontline Services to provide them with contact details for residents on the Northumberland Park and White Hart Lane

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| | <p>area forum distribution list, so that they can be included in communications with regards to master-planning work.</p> <p><u>Publicity at meetings</u> Councillor Bevan requested that future meetings were more visibly publicised and suggested that larger posters could be displayed at the venues during the run up to the meeting. ACTION: Clerk / Frontline Services</p> <p>Post meeting note –</p> <p>A3 laminated posters provided for the venue and 70 posters sent out to libraries, schools and estate noticeboards.</p> <p><u>White Hart Lane Safer Neighbourhood Team</u> Following the brief update provided by Sergeant MacPherson during the forum for the Northumberland Park SNT, the Chair requested that an update be provided for the White Hart Lane SNT. ACTION: Clerk / White Hart Lane Safer Neighbourhood Team</p> <p>Post meeting note –</p> <p>An invitation to attend the meeting on 4 February 2013 has been extended to the White Hart Lane Safer Neighbourhood Team.</p> |
| | <p>FUTURE MEETINGS</p> <p>NOTED the dates of future meetings –</p> <p>Monday 4 February 2013 Tuesday 9 April 2013</p> |
| | <p>ANY OTHER URGENT BUSINESS</p> <p>There was no such business.</p> |

COUNCILLOR KAUSHIKA AMIN

Chair

AREA PLAN

Northumberland Park & White Hart Lane Area Forum & Committee Area Plan – January 2013

| Aspiration (3 year vision) | Year One Activity 2012/13 | Service / Partner Action | Lead Service & Lead Officer Contact | Outcomes | Timescales | UPDATE JAN 13 |
|---|---|--|--|---|---|--|
| 1. Reducing Unemployment & Supporting Businesses | Enforce commitments from local big business to recruit locally e.g. Tottenham Hotspur Football Club (THFC). | THFC (Spurs) has agreed to a local recruitment policy and this is in the signed Section 106 Planning Agreement. This will be monitored annually. The Economic Development Team has a programme to promote and ask local firms to recruit locally – and there is now a new Employment Programme local jobs incentive scheme. | Martin Tucker Economic Development Manager | The S106 with Spurs includes: From commencement of the development to ensure that the recruitment, employment, training and career development arrangements of all contractors (employed during construction or following completion) and occupiers of the development reflect the principles of the Haringey Guarantee Programme. Liaise with the Council, the Foundation and local employment training agencies to identify job opportunities and skills needed within the development. Specifically there is a target of 50 apprenticeships with contractors, 10 apprenticeships in non-construction jobs each year for 6 years | From the commencement of the development (supermarket) in late 2012 and running for 6 years – 2018. | Haringey Council and Spurs have agreed on the approach to recruiting local unemployed people to new jobs created as a result of the development of the new stadium and supermarket. Co- ER are liaising with the Foundation who are leading on all S106 obligations relating to the development. A local employment and recruitment protocol is being agreed to cover all new jobs (construction and non- construction) to be recruited |

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| | | | | <p>and 75 jobs a year for 6 years across the whole development.</p> | | <p>through Jobs for Haringey programme. A report template on PIs relating to employment will be produced with monthly and quarterly updates. Further ER have met with Sainsburys about the supermarket development and are following it up with further discussions. First apprenticeships/ jobs to be secured in 2013.</p> |
| Develop a local apprenticeship scheme. | Haringey Council is developing a new Employment Programme. The job creation element of it will see a minimum of 200 new jobs created in partnership with businesses. This will include skills development plans and apprenticeships leading to Level 2/3 qualifications (2012/13 – 2013/14). | | | 300 new jobs created for local people in partnership with private and third sector companies. First 50 by March 2013, 150 in 2013/14 and 100 in 2014/15. | | Work is ongoing with businesses around creating additional jobs for local unemployed people through the Haringey |

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| | | | | | | Jobs fund. To date 23 jobs have been created. There is currently a review of the Jobs Fund underway. |
| | THFC to fund local training / work readiness courses. | THFC have agreed to do this as part of their agreed planning application. Haringey Council's Economic Development Service will work with the Club and Foundation to agree actions, outputs and timescales, to be in place in 2012. | | Range of employability and job preparation courses available, Menu of courses available to participants on the programme. | 2012-2015. | Spurs through the Foundation working with Jobs for Haringey programme on employability |
| | Research emerging industries and create training around these, e.g. green industries. | The Green Enterprise Working Group of the Carbon Commission will do some of this work and report in June-August. A Green Business and Jobs Strategy will be produced in 2012/13. | | | | Green Enterprise Report completed. |
| | Veolia and Council to adopt a local recruitment policy | This will be discussed with Veolia in 2012/13. The Council already has a Guaranteed Interview scheme in place for local residents who are on the Haringey Guarantee programme and who are job-ready, have received employability support and who meet the person specification criteria. For more information, please visit: www.haringey.gov.uk/how we can help | | Guaranteed interview scheme. | Ongoing – 2012-2015 | Guaranteed interview scheme operating across Council services with participants on Jobs for Haringey matched with vacancies and guaranteed interviews. |

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| | Financial / capacity support for employers who support those with disabilities into work. | The new Employment Programme running from 2012-2015 will have a target of 10% of participants and outcomes to be people with disabilities including support into sustainable employment (26 weeks +) (from 2013/14). | | 10% of all participants on Jobs for Haringey to be disabled people. | 2012-15 | 10% target being met. |
| 2. Improving Reputation & Raising Aspirations (People) | Support activity that encourages residents to engage in community life – Residents' Associations (RAs), Ward Panels, Volunteering, and Area Forums. | <ol style="list-style-type: none"> Homes for Haringey Resident Involvement Team http://www.homesforharingey.org/almo/get_involved/resident_involve ment_team.htm work with Love Lane Residents Association to re-invigorate and avoid de-recognition and hold an AGM. Deliver a Young persons Film Project on Love Lane Hold Fun Day for Whitehall St / Love Lane / Headcorn / Tenterden. Support the Take Part Group on Northumberland Park and identify potential members for Project 2020 steering group. As part of Youth Outreach work increase the number of young people attending Area Forums. Support local social enterprise gardening project including publicising and recruiting volunteers. Lead Project 2020 to provide training, mentoring and opportunity to young people aged 16 to 24 in | Resident Involvement Team – Homes for Haringey 1 - 3 Chantelle Barker 4 - 6 Marlon Bruce 7 David Sherrington | <ol style="list-style-type: none"> The Love Lane Residents' Association is established and holding monthly meetings with good attendance from the estate. Several of the young resident film makers continue to be involved in community life and volunteered to be a part of the 'Tottenham Talks' TED Talk Residents engaged at Fun Day regularly attend the Love Lane Residents' Association meetings. | Ongoing | On average over 20 residents attend the monthly meetings. Representation of tenants, leaseholders, young residents and from the community language groups. Training is being provided to support the RA with chairing, treasury, fundraising and secretarial skills. 2. One of the film makers has filmed the TED Talk project. This project involved over 30 young |

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| | | <p>Northumberland Park.</p> <p>Recommended that Resident Involvement Team provide an update on activities as part of a future Area Forum agenda item</p> | | | | <p>Tottenham residents; 16-24 year old NEETS from Northumberland Park and ex-offenders part of the 2020 project, Love Lane young residents and a Tottenham youth social media after school group consulting local people on what investment is needed in North Tottenham. The presentation of their asset trail research findings and proposed ideas have been used to inform the North Tottenham Investment Framework and were presented to Arup, the</p> |

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| | | | | | | <p>design team, on 14.11.12 and Greater London Authority and Haringey at City Hall on 20.11.12. Several young residents involved in the Love Lane film attend the Love Lane Residents Association meetings and one acts as an interpreter for family members attending.</p> <p>16/11/12 update from RI team.</p> <p>Love Lane RA Committee is meeting on 22/11/12 to agree the training programme on committee skills.</p> <p>Headcorn, Tenterden, Beaufoy</p> |

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| | | | | | <p>Project 2020 base open in January 2013.</p> | <p>and Gretton RA are being supported by a resident involvement officer in November/December 2012 to assess their eligibility for the Mayor's new Pocket park funding – which will depend on any available space being accessible to the general public and on being able to successfully access match funding.</p> <p>Key Achievements of project 2020 to date:</p> <p>Over 40 young people have registered to the programme and</p> |

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| | | | | | | <p>the team are working with them to develop action plans for them.</p> <p>Three of the young people completed, at the end of October, a Sports Leadership course in Community Leadership Level Two. They will be doing Football Coaching course and some voluntary work.</p> <p>We are working in partnership with Keepmoat to train local young people in construction. 6 have registered to complete various courses that Keepmoat</p> |

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| | | | | | | <p>are running for Haringey residents. They will run various short construction courses from the Project 2020 Centre from the New Year.</p> <p>Three of our young people are among the seven young people that have prepared TED presentations. Project 2020 staff have supported them</p> <p>Thirty-two staff completed training as Mentors; Three young people matched with Three mentors</p> <p>The former Aspire base refurbishment</p> |

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| | | | | | | completed and will be named 'Off Road' following consultation with the young people and will be opened for use in January 2013. |
| | Support community champion activity (residents that volunteer to run community activities). | Coombes Croft Library uses volunteers to deliver events and activities. For more information, residents can contact Eleni Markou, Branch Manager, Coombes Croft Library on 020 8489 8771. | Maria Stephanou – Principal Officer Library Service Delivery | Volunteers in place delivering language support, craft events and story-time. | Ongoing | 35 volunteers in place supporting 8 regular activities with 14+ ad hoc supported activities. |
| | | Haringey Adult Learning Service has capacity to offer Community Champion training support. | Robert Bennett – Head of Service, HALS | Community Learning Fund bid successful. NPRC delivering 'Our Stories' course twice a week to parents/carers | Funded programme between September 12 and April 2013 | Initial training complete for two trainers. Our stories courses delivery until April 2013 |
| | Sell all community successes in local and national media / encourage local leaders and organisations to champion the area. | The Tottenham Regeneration Team understands the importance of promoting local success to change the perception of Tottenham. This will be essential to attracting investment and new communities, and will form a key part of the regeneration programme. | Ann Lippitt – Director, Tottenham Regeneration Team | <ul style="list-style-type: none"> Transformation of Tottenham's image leading to more investment, opportunities for existing residents and development | Ongoing and long terms | We have developed a programme of engagement activity that has involved 30 young people |

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| | | | | of a mixed and balanced community | | engaging with the master planning and regeneration programme that is taking place in north Tottenham. Through facilitation by the Council, HfH and ARUP we have supported the young people in putting together a 'propositional' presentation that sets out those ambitions for change in north Tottenham. We envisage developing a programme of work that will support a number of these young people becoming ambassadors for change in the |

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| | Explore ways to limit betting shops and fast-food outlet licensing locally. | During 2012/13 the Council will look at the best way to better manage and control Betting and take-away establishments. Report on progress to be considered by December 2012. | Nick Powell – Head of Carbon Management and Sustainability | Vibrant town centres free of negative clustering (e.g. of betting shops). | 31.03.13 | area. We are addressing this issue through lobbying central government to amend the Use Class Order, to put betting shops in their own class; working with property owners to ensure the vitality of town centres and avoid clustering of betting shops; producing new planning policies based on up to date research from the Retail Capacity Study. |
| | Homes for Haringey (HfH) to work with local residents to identify potential sites to support temporary or permanent community planting projects. | This requires Tenancy Management and the Resident Involvement Team to work with residents to identify sites/apply for funding so success depends on resident commitment and funding availability. Homes for Haringey (HfH) will undertake a piece of work in 2012/13 to assess viability. | Joe Boake - Community Outreach Officer (Homes for Haringey). | | | Headcorn, Tenterden, Beaufoy and Gretton RA are being supported by a resident involvement officer in |

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| 3. Supporting Active Community Life (Resources) | | | | | | November/December 2012 to assess their eligibility for the Mayor's new Pocket Park funding – which will depend on any available space being accessible to the general public and on being able to successfully access match funding. |
| 3. Supporting Active Community Life (Resources) | Commitment from Haringey Council for Selby Centre community development. | Haringey Council has granted a long lease to the Selby Trust which manages the spaces for community use and is responsible for maintenance, development, licensing and hiring out the facilities. Both the Selby Trust and the Council recognise that while the buildings are in poor condition requiring considerable investment, the overall site provides a valuable opportunity for redevelopment. This matter has been discussed by the Council and the Trust and options will again be reviewed as | Dinesh Kotecha – Head of Property Services | | To fit in with the community buildings review. | As part of the Community Buildings review discussions are taking place with the Selby Trust on the current use/utilisation to assess community benefits being derived and options for |

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| | Investigate current use / business plan for Northumberland Park Neighbourhood Resource Centre and look for ways to maximise usage (cheaper rents) | part of the current Community Buildings Review. Haringey Council is undertaking a review of Council buildings leased to community organisations to improve support for Haringey's voluntary sector (in line with the Voluntary Sector Strategy 2011-16 – www.haringey.gov.uk/voluntary_sector_strategy). Key issues the review will consider are: Building condition – generally the portfolio is considered to be in poor state of repair overall, with limited capacity to invest. Community use - some buildings could be made more generally available as a flexible resource. Utilisation – some buildings are under-utilised due to limited opening hours, constraints to flexibility in uses and building condition. The approach to the Community Buildings Review is as follows: 1. Assess the building stock condition and utilisation of the tenanted portfolio and other Council properties available for community use. 2. Evaluate all buildings to identify | Dinesh Kotecha – Head of Property Services | | | development. The review is progressing well and a report will go to Cabinet on 18 December 2012 reporting on the overall condition, use/utilisation and potential opportunities for regenerative development of the sites. The report will propose key principles for detailed surveys and engagement in respect of each of the buildings and tenancies during the period January to March 2013. |

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| | | <p>opportunities for redevelopment and consider disposal options that could help realise or contribute to other Council objectives relating to regeneration and housing and employment.</p> <p>3. Develop options for increasing the efficiency and effectiveness of community building assets.</p> <p>The review is in progress and a list of relevant properties, initial outcomes and options will be available in Autumn 2012.</p> <p>Recommended that outcome of Review is considered as part of future Area Forum agenda.</p> | Dinesh Kotecha – Head of Property Services | | | |
| | <p>Open up the frontage of the Northumberland Park Neighbourhood Resource Centre to create an outdoor open space for people to meet (to act as a small green / square).</p> <p>Explore scope for leasing empty shops to community groups at reduced rates / for free.</p> | <p>This will be considered as part of Community Buildings Review. Potentially feasible (2013/14).</p> <p>This will be considered as part of Community Buildings Review. Potentially feasible during 2012/13.</p> | | | | See Community Buildings update above. |
| | Run informal discussion sessions | Building strong community relationships is an important aim of | | Claire Kowalska – Community Safety and | | |
| | | | | | | Haringey MPS is about to consult |

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| 4.Tackling Crime & Ant-Social Behaviour (ASB) | with senior police and community to talk through local issues openly, in order to build better relations. | community policing. Police colleagues are happy to attend and support informal discussion sessions with the community. Chair to liaise with police and Community Safety colleagues to determine potential dates, venues and marketing. | Engagement Manager / Mark Long – Chief Inspector Safer Neighbourhoods | | | residents, professional partners and elected officials with regard to local policing and public access. This is due to run until end December. Update and new relationship arrangements can be fed back to the next meeting. |
| | Investigate reasons why young people join gangs. | Suggested that this is an agenda item at June/July Area Forum (for Council, police and voluntary community sector partners to jointly present). A great deal of research is available as well as local knowledge. The latter can be drawn from Haringey's Gang Action Group (GAG) which looks at gang involvement factors in detail with 35 key individuals. It is a multi-disciplinary case work approach with tailored action plans. The Group further commissions specialised interventions from voluntary sector groups that have built up knowledge of motivation and vulnerabilities over time. | | | | Haringey has just undergone a Gang Peer review with a range of recommendations. One of them is for us to develop so-called journey planning to understand the early involvement and course of a young person's involvement in |

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| 5. Improving the Environment | Focus on enforcement against fly-tippers and dog fouling. | Tackling fly-tipping is a key aim for the Neighbourhood Action Teams (NATs). In 2012/13 a new Fly-tipping Strategy will be piloted in Tottenham & Seven Sisters. Learning from this pilot will be rolled out to other areas in 2013/14. Safer Neighbourhood dog patrols will be organised to target locations identified by Chairs and residents. | Michael McNicholas – Neighbourhood Action Team Manager | Increased Community awareness of Waste & Recycling changes | Ongoing | gang activity. There is a lot of good material now for an agenda item to be agreed with us and the Chair in due course. Door knocking in 3 pilot areas Tottenham & Seven Sisters are completed and the results have been compiled. Actions to address fly-tipping are ongoing. |
| 5. Improving the Environment (cont.) | Investigate feasibility of a Recycle Bank pilot in Haringey. Improve street lighting on Pretoria Road, Taylor Close, Somerford Close and Park Lane. | The viability of Recyclebank (www.recyclebank.com) was explored as part of the competitive dialogue for the new waste contract. However, the cost of the scheme made it unviable in the current economic climate (approx. £350k per annum). Haringey Council is unable to commit to this due to unknown level of funding beyond 2012/13. 2012/13 funding has already been allocated to other locations. | Joan Hancox – Head of Neighbourhood Services Tony Kennedy – Sustainable Transport Manager | Once funding levels have been identified further information can be given. | Once funding levels have been identified further information can be given | COMPLETED No further update at present. |

AREA PLAN

| Aspiration (3 year vision) | Year One Activity 2012/13 | Service / Partner Action | Lead Service & Lead Officer Contact | Outcomes | Timescales | UPDATE JAN 13 |
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| | Deal with potholes on Creighton Road. | If reported potholes meet Council intervention levels, they are dealt with within 24 hours or 7 days (depending on severity). | Michael McNicholas – Neighbourhood Action Team Manager | Please see update. | Monitored daily. | This is a reactive maintenance issue. |
| | Organise litter pick days with local schools and community groups. | Part of the Neighbourhood Action Team's role is to build relationships with schools. Schools interested in supporting a litter pick can contact their named local NAT officer who will co-ordinate support from Veolia (gloves, bins and advice etc). | Gary Cooke – NATS Team Leader | Launch of Resident Enablement Scheme | | Local schools have been contacted and asked to come back to NAT team with ideas of locations for litter-picks and clean-ups. |
| | Encourage maintenance of front gardens. | Neighbourhood Services is also developing a Community Volunteers scheme, to be launched 2013/14. | Zoe Robertson – Engagement & Enablement Manager | | | A new Resident Enablement scheme being developed for early 2013. |
| | Improve accessibility of High Street for disabled people. | In 2013/14 the Neighbourhood Action Team (NAT) will undertake a comprehensive audit of gardens in the wards, taking enforcement action where necessary. The Sustainable Transport Team respond to residents' concerns about accessibility but more information is | Michael McNicholas – Neighbourhood Action Team Manager. Tony Kennedy – Sustainable Transport Manager. | Please see update. | 2013/14 | Due to start April 2013. |

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| | | sought on specific locations and problems along the High Street. Suggested that residents report issues through their Area Chair or the Council's 'report a problem' page on the Council's website – www.haringey.gov.uk/report-it . | | locations. | regards to specific locations. | |
| | All Single Frontline Officers to have reporting duties to ensure environmental concerns are raised and dealt with quickly and efficiently. | Neighbourhood Action Team (NAT) officers report against a range of environmental concerns. The NAT will investigate opportunities to empower more frontline staff to report, with an internal communications campaign to advertise reporting numbers. | Michael McNicholas – Neighbourhood Action Team Manager | Please see update. | TBC. | Head of Neighbourhood Services and Head of Parking Services will need to advise on the process to be followed by all SFL officers. 23 |
| 6. Supporting Young People & Families | Support programmes that give a voice to young people to express their views and needs. | This is feasible and the Youth, Community and Participation Service can support through the work of the Participation Team in 2012/13. Service to liaise with Homes for Haringey, Area Forum & Committee Chair and Area Forum on any suggested themes. | Belinda Evans – Head of Youth, Community and Participation. | <ul style="list-style-type: none"> Young people involved in the UK Youth Parliament elections Young people involved in the Haringey 54,000 Early Help consultations Young people engaged in Haringey Youth Council, the Police youth independent advisory group, young | <p>October 2012</p> <p>October 2012</p> <p>Ongoing</p> | Roll out of the Community Against Guns, Gangs and Knife crime funding in the area, particularly working with the Homes for Haringey project at the Aspire youth base. |

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| 7. Local Mental Health Support | More leisure opportunities (e.g. swimming) on prescription for people with mental health problems. | <p>Haringey operates a physical activity referral scheme operating in the east of the Borough. It is for people who are physically inactive who require support in increasing their levels of physical activity. It caters for people who have a severe mental illness, e.g. bipolar or schizophrenia. The criteria are outlined below:-</p> <p>Inclusion criteria: Physically Inactive plus one of the following:-</p> <ul style="list-style-type: none"> • Type II Diabetes • Hypertension (+140/90) • High cholesterol • Obese (BMI +30) • Severe mental illness (Must be formally classified as having a severe mental illness, e.g. schizophrenia / bi-polar) • Stroke • Established coronary heart disease • Cardiovascular disease <p>There is scope to review the current inclusion criteria to support those with a range of long-term mental illness (This will be investigated 2012/13).</p> | Vanessa Bogle Senior Public Health Commissioning Strategist. | Uptake of programme and sustained increases in physical activity levels. | Ongoing. | <p>The physical activity referral scheme is ongoing.</p> <p>A new short-term funded project (Active with Ease) will commence late November. The aim is to support inactive adults aged 18+ to initiate and maintain increased levels of activity.</p> <p>Participants will receive additional support to become more active from the Haringey Health Trainer Service. Participants will have access to a 6-week low level, low skill sport/physical activity</p> |

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| | | | | | | programme, in addition to 6 1:1 sessions with a Health Trainer. |

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